LIHEAP

To Help You May Be Able

LIHEAP

If you need help paying your heating bill or have a heating emergency, call the Philadelphia County Toll-Free Hotline: 1-866-857-7095. If you need help paying your energy assistance bill, contact your local county energy assistance program.

Apply online at www.compass.state.pa.us

Apply at your local county assistance office. Applications are also available at this site.

If you live in the following counties, contact your crisis assistance office:

- Luzerne
- Wyoming

Contact contractor: PA Relay Services by dialing 711. A listing of CAOS and other helpful information can be found at: https://www.dhs.pa.gov/services/assistance/index.aspx.

If you need help paying your local energy assistance bill, contact your local county energy assistance program.

Call (215) 650-1583 or (610) 836-4090.
**Income Guidelines**

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<th>Household Income</th>
<th>Maximum Annual Income</th>
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*What is LHEAP?*

LHEAP (Local Home Energy Assistance Program) is a program that provides assistance to low-income households to help pay for energy costs. It is available to households that meet certain income and asset requirements. To apply, you can contact your local LHEAP office or call the toll-free number provided. The program offers assistance with your utility bills, and other energy-related expenses. To receive help, you must apply during the season until the maximum balance of $800 is reached.

*Who is eligible?*

You may qualify for a LHEAP grant if your household income meets the following income guidelines. You may qualify for a LHEAP grant if your household income meets the following income guidelines:

- Income up to 60% of the Federal Poverty Level
- Home energy expenses exceed 25% of the household income

*What are the requirements?*

To apply, you must:

- Be a U.S. citizen or have legal permanent resident status
- Be a resident of the state where the program operates
- Have a current utility bill
- Meet the income eligibility requirements

*How do I apply?*

You can apply for LHEAP assistance through your local LHEAP office or by calling the toll-free number provided. Applications are accepted throughout the year. To apply, you must submit:

- Proof of income
- Proof of residency
- Identification documentation

*Contact Information*:

LHEAP Office

[Address]

[Phone Number]

Email: info@lheap.org

Website: www.lheap.org

*What happens if I do not receive assistance?*

If you do not receive assistance, you may reapply for assistance during the next season. The decision to provide assistance is made by the LHEAP program team based on the available funding and the eligibility requirements.

*To receive help...*

1. Contact your local LHEAP office
2. Submit an application
3. Attend an orientation session

*What if I have questions?*

If you have any questions about LHEAP or the application process, you can contact your local LHEAP office or call the toll-free number provided. They will be happy to answer any questions you may have. Plus, they have a helpline to assist you with your application. You can call the helpline at: [Phone Number].